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Finland

Privacy Policy - Rider Partner

Who is the data controller?

The data controller, i.e. the body that defines the purposes and means of the processing specified in this privacy policy is Delivery Hero Finland Logistics Oy, address Pasilankatu 10, 00240 Helsinki, email deliverypartners@foodora.fi, hereinafter referred to as “Foodora”, “we”, “our”, or “controller”. We also use the terms “rider partner”, “your” or “you” to refer to you.

Why and which personal data do we process?

Below you can see which of your data we need, for which purposes and under which circumstances we share your data with others.

Personal data is information from which we can directly or indirectly relate to your person, such as first and last name, address, phone number, date of birth, location data or email address.

Which personal data do we process?

In order to provide our delivery service to our customers, we use various tools and systems that are absolutely necessary for the delivery of orders. We also use external and internal tools and systems to process your personal data for personnel management and business operations.

We collect, process and store the following categories of personal data within the scope of using the tools and systems:

Data categories	Explanation
Identification data	Name, surname, address
Contact data	Email address, phone number
Account data	Date of birth, place of birth, nationality, gender, bank account details, social security number, driver’s license

Performance data Usage time of applications, order details

Geolocation data GPS data

Technical data Device data

Contract details Contract type, residence permit

For what purposes do we process personal data?

We only collect your personal data if this is necessary and the purpose is legal and the processing is proportionate. Below we would like to give you more information for the purposes and legal basis:

Purpose	Why do we process data for this purpose?
Engaging rider partners	<p>As part of the rider partner engagement process, we collect, process and store your personal data on the basis of the data you have made available to us. The purpose of the processing is to make a decision regarding contracting with or refusing to contract with a rider partner applicant.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none">● Identification data● Contact data● Account data <p>Legal basis:</p> <ul style="list-style-type: none">● Initiation of contract, Art. 6 para. 1 b) GDPR
Advertising and marketing	<p>Online marketing</p> <p>Our rider partner engagement process is based to a large extent on finding potential rider partners. In order to reach the right potential service providers, we run marketing campaigns. Therefore, we would like to present to you our processes as transparently as possible. The following online marketing processing activities we pursue include targeting and retargeting:</p> <p>1) Targeting</p> <p>In principle, targeting means the switching and fading in of advertising banners on websites that are tailored to specific target groups. The aim is to display the most attractive banners as individually as possible for the user and potential riders. Firstly, we define a target group and secondly, we commission</p>

	<p>our service providers to show our advertising to the defined target group. We do not process any personal data, as these are initially made anonymous. We segment different target groups and place different ads on different portals for optimized targeting.</p> <p>2) Retargeting</p> <p>As soon as you have visited our website for obtaining further information on our rider program, we store this information in cookies. If you continue to surf other websites, our advertising partners will remind you on our behalf that you have not yet submitted an application. We don't want you to miss out on our amazing rider program.</p> <p>You can disable retargeting by installing appropriate add-ons for your browser. Furthermore, you can and should also regularly delete the cookies stored in the browser you are using.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Contact data <p>Legal basis:</p> <ul style="list-style-type: none"> • Art. 6 para. 1 (f) GDPR, legitimate interest. <p>Our legitimate interest is the purpose described above.</p>
<p>Rider partner candidate reactivation</p>	<p>If a rider partner candidate does not continue the application process, SMS, emails or WhatsApp messages will be sent to remind the candidate of the steps that need to be taken to complete the application process.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data <p>Legal basis:</p> <ul style="list-style-type: none"> • Contract initiation, Art. 6 para. 1 b) GDPR • Legitimate interest, Art. 6 para. 1 f) GDPR; our legitimate interest is to ensure a smooth application process and better experience.
<p>Service agreement</p>	<p>Conclusion of a service agreement</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Account data

	<p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Onboarding	<p>Training of new rider partners to the tools and systems of the company</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Account data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Presence monitoring	<p>Assessment of the reliability of rider partners with regard to the fulfilment of their contractual obligations.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Contact details <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Accounts	<p>Creation of required accounts for the applications used</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Account data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Delivery period recording	<p>Recording of delivery periods performed by the rider partner</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Start and end time and date of delivery period and breaks (if applicable) <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Presence monitoring	<p>Assessment of the reliability of rider partners in fulfilling their contractual obligations. Use of location data in case of irregularities during the delivery period.</p>

	<p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Account data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
<p>Customer communication</p>	<p>Communication with customers about the status of the order or delivery</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact details • Location data • Content of communication • Picture (if available) <p>Legal basis:</p> <ul style="list-style-type: none"> • Legitimate Interest, Art. 6 para. 1 f) GDPR • Consent, Art. 6 para. 1 a) GDPR for picture
<p>Residence permit</p>	<p>Verifying whether a residence permit is required of the rider applicant for the purposes of working and, as applicable, review of rider partner applicants' and existing rider partners' residence permits with regard to their validity and applicability.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Account data • Contact details • Contract details <p>Legal basis:</p> <ul style="list-style-type: none"> • Legal obligation, Art. 6 para 1 a c) GDPR
<p>Service provider administration</p>	<p>We collect, process and store your personal data for the processing and creation of legally required documents and proofs as well as for the remuneration of our rider partners.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data • Account data

	<p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR • Legal obligation, Art. 6 para. 1 c) GDPR
<p>Communication with rider partners</p>	<p>Different tools are used for communication between us and our rider partners. The purpose of the processing is the communication of necessary information.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR • Legitimate interest, Art. 6 para. 1 f) GDPR for newsletter
<p>Delivery</p>	<p>To ensure a prompt delivery of the products ordered by our customers, the coordination data of our rider partners is collected and the order is assigned to those rider partners who are in an optimal region.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data • Geolocation data • Technical data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR • Legitimate interest, Art. 6 para. 1 f) GDPR
<p>Delivery estimation</p>	<p>In order to be able to inform customers of the expected delivery time, average speed data is processed in anonymous form.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Geolocation data (anonymized) <p>Legal basis:</p> <ul style="list-style-type: none"> • Legitimate interest, Art. 6 para. 1 f) GDPR

Reclamations	<p>Issuing a reclamation upon breach of service agreement by rider partner</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Personnel file <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Payment of service fee	<p>Preparation of service fee statements; payment of gross amounts; tax withholding (if applicable)</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data • Bank account information <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Rider partner equipment	<p>Our rider partners may choose to use equipment provided by us against the payment of a deposit. This serves the uniform appearance of our riders as well as the protection of our rider partners. We manage and monitor the equipment provided to ensure that the necessary equipment is always available and that any equipment provided to a rider partner is returned in good working order.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR • Legal obligation, Art. 6 para. 1 c) GDPR
Delivery period planning and time recording	<p>We collect, process and store personal data of our rider partners for the planning of deployments and the actual exercise of deliveries. The purpose of the processing is to collect and monitor the delivery periods performed and to create necessary records for the purposes of calculating the service fees payable to our rider partners.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data

	<ul style="list-style-type: none"> ● Contact data ● Account data ● Performance data ● Geolocation data <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR ● Legitimate interest, Art. 6 para. 1 f) GDPR
<p>Delivery service quality evaluation</p>	<p>Evaluation of the overall level of delivery experience based on restaurant and customer complaints and quantity of orders delivered by rider partners. This also includes reliability before, during and after the duration of a delivery period. This also includes, but is not limited to, the punctual start of the delivery period, proper login and acceptance of orders during and until the end of the delivery period. Also takes into account the proper execution of the order.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact data ● Geolocation data ● Technical data <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR
<p>Termination</p>	<p>Terminations of service agreements with rider partners</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact data <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR
<p>Off-boarding</p>	<p>Deactivation of existing accounts; return of any received clothing and equipment.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact data <p>Legal basis:</p>

	<ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Archiving	<p>Archiving of documents subject to retention for tax purposes.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data • Date of birth • Tax information <p>Legal basis:</p> <ul style="list-style-type: none"> • Legal obligation, Art. 6 para. 1 c) GDPR

How long do we store personal data?

We generally delete your data after the purpose has been fulfilled. The exact deletion rules are defined in our regional deletion concepts. Different deletion rules apply depending on the purpose of the processing. Within our deletion concepts we have defined various data classes and assigned rule deletion periods to them. When the retention period is met, the stored data will be deleted accordingly.

Under certain circumstances, any requests for deletion may be opposed by legal retention periods, which prevent us from deleting the stored data for a fixed minimum period of time. In order to comply with these legal requirements, we block the relevant data after the purpose has been fulfilled and thereby guarantee data completeness and data integrity.

With which data processors and why do we share personal data?

We never give your data to unauthorized third parties. However, as part of our work we obtain the services of selected service providers and give them limited and strictly monitored access to some of our data. However, before we forward personal data to these data processors for processing on our behalf, each individual company undergoes an audit. All data recipients must meet the legal data protection requirements and prove their data protection level with appropriate proofs.

In the following we would like to inform you in a transparent and understandable way about all our data recipients with the respective reasons:

Data recipient

Reason

External service provider

service

They support our business activities by providing us with IT solutions and infrastructure or by ensuring the security of our business operations, for example by identifying and rectifying faults. Furthermore, personal data may also be disclosed to external tax

consultants, lawyers or auditors if they provide services for which they have been commissioned.

Members of the Delivery Hero SE Group Within a group it is sometimes necessary to use resources effectively. In this context, we support each other within our Group in optimizing our processes. In addition, we provide joint content and services. This includes, for example, the technical support of systems.

This is a joint controllership within the meaning of Art. 26 GDPR. The company is fully responsible for fulfilling the data protection requirements together with Delivery Hero SE. Within the framework of joint regulations, the company and Delivery Hero SE have agreed that both will guarantee their rights equally. You can therefore address any requests both to the local entity that has engaged you as a rider partner, and to Delivery Hero SE, Oranienburger Straße 70, 10117 Berlin.

You can reach the data protection officer at dpo@deliveryhero.com.

Prosecuting authorities and legal proceedings Unfortunately, it can happen that a few of our rider partners do not behave fairly and want to harm us. In these cases we are not only obliged to hand over personal data due to legal obligations, it is of course also in our interest to prevent damage and to enforce our claims and to reject unjustified claims.

Data processing outside the EU and EEA

We process your data mainly within the European Union (EU) and the European Economic Area (EEA). However, some of our service providers mentioned above are based outside the EU and the EEA. The GDPR has high requirements for the transfer of personal data to third countries. All our data receivers have to measure up to these requirements. Before we transfer your data to a service provider in third countries, every service provider is first assessed with regard to its data protection level. Only if they can demonstrate an adequate level of data protection will they be shortlisted for service providers.

Regardless of whether our service providers are located within the EU/EEA or in third countries, each service provider must sign a data processing agreement with us. Service providers outside the EU/EEA must meet additional requirements. According to Art. 44 ff. GDPR personal data may be transferred to service providers that meet at least one of the following requirements:

- a. The EU Commission has decided that the third country ensures an adequate level of protection (e.g. Israel and Canada).
- b. Standard data protection clauses have been accepted. Contractual clauses which cannot be modified by the contracting parties and in which they undertake to ensure an

adequate level of data protection are recognized by the GDPR as a suitable transfer mechanism.

c. Further appropriate safeguards pursuant to Art. 46 GDPR have been implemented. The GDPR also permits data transfers in other situations, e.g. where a recipient has accepted the terms of binding corporate rules or approved certification mechanisms, or where a data subject has granted their consent. We will only transfer your data to service providers who meet at least one of these requirements. If we transfer data to third countries, these are mainly companies based in the USA or Israel.

Cookies:

In order to make the visit of our website attractive and to enable the use of certain functions, we use so-called cookies on various pages. These are small text files that are stored on your device. Some of the cookies we use are deleted after the end of the browser session, i.e. after closing your browser (so-called session cookies). Other cookies remain on your device and allow us or our affiliate to recognize your browser on your next visit (persistent cookies). You can set your browser so that you are informed about the setting of cookies and individually decide on their acceptance or exclude the acceptance of cookies for specific cases or in general. Failure to accept cookies may limit the functionality of our website/app.

You can install additional add-ons in your browser that block unnecessary cookies. By doing so, you will not see any interest-based advertisements.

Categories of personal data:

Limited device information such as IP address, device ID, MAC address, operating system, device type, Apple Advertiser ID (IDFA) or Android Ad ID (AAID)

Legal basis:

If processing takes place with your consent, the legal basis is Art. 6 Para. 1 (a) GDPR, namely your consent. Otherwise, the processing is based on our legitimate interest pursuant to Art. 6 para. 1 (f) GDPR. Our legitimate interest lies in the aforementioned purpose.

You can find our cookie policy with all the cookies we use in our Cookies and Web-Tracking Policy.

What are your rights as data subjects and how can they be asserted?

You have the right to receive explicit information from us about the personal data we have stored about you, free of charge.

In addition, you have the following rights:

Right to access	You have the right to be informed which data we store about you and how we process this data.
Right to rectification	If you notice that stored data is incorrect, you can always ask us to correct it.
Right to erasure	You can ask us at any time to delete the data we have stored about you.
Right to restriction of processing	If you do not wish to delete your data, but do not want us to process it further, you can ask us to restrict the processing of your personal data. In this case, we will archive your data and only reintegrate it into our operative systems if you so wish. However, during this time you will not be able to use our services, otherwise we will process your data again.
Right to data portability	You can ask us to transmit the data stored about you in a machine-readable format to you or to another responsible person. In this context, we will make the data available to you in JSON format.
Right to object to the processing of your data	<p>You can revoke your consent at any time or object to the further processing of your data. This also includes objecting to our processing, which we process without your consent but based on our legitimate interest. This applies, for example, to direct marketing. You can object to receiving further newsletters at any time.</p> <p>If you do not agree with one of our processing purposes based on our legitimate interest or wish to object to it, you may object to the processing at any time on grounds relating to his or her particular situation. Please write an email to deliverypartners@foodora.fi. In this case we will review the processing activity again and either stop processing your data for this purpose or explain to you our reasons worth protecting and why we will continue with the processing.</p>
Automated decision making	We also process your personal data in the context of algorithms in order to simplify our processes. Of course, you have the right not to be subject to decisions based solely on automated processing. If you believe that we have denied your access in an unjustified way, you can always contact us at deliverypartners@foodora.fi . In this case, we will examine the case separately and decide on a case-by-case basis.

Right of complaint	If you believe that we have done something wrong with your personal data or your rights, you can complain to the appropriate supervisory authority at any time.
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The supervisory authority responsible for us is:

Office of the Data Protection Ombudsman

P.O. Box 800

00531 Helsinki

tietosuoja@om.fi

To exercise your rights, you can contact deliverypartners@foodora.fi at any time.

If you believe that we have done something wrong with your personal data or your rights, you can complain to the above supervisory authority at any time.

Privacy Policy - Rider

Who is the data controller?

The data controller, i.e. the body that defines the purposes and means of the processing specified in this privacy policy is Foodora AB, Jakobsbergsgatan 24 111 44 Stockholm, Sweden and other entities within the Delivery Hero Group, hereinafter referred to as "foodora" "we", "our", "controller"). We also use the terms "rider", "delivery partner" or "employee" for your salutation.

Why and which personal data do we process?

Below you can see which of your data we need for which purposes, and under which circumstances we share your data with others.

Personal data is information from which we can directly or indirectly relate to your person, such as first and last name, address, phone number, date of birth, location data or email address.

Which personal data do we process?

In order to provide our delivery service to our customers, we use various tools and systems that are absolutely necessary for the delivery of orders. We also use external and internal tools and systems to process your personal data for personnel management and business operations.

We collect, process and store the following categories of personal data within the scope of using the tools and systems:

Data categories	Explanation
Identification data	Name, Surname, Address
Contact data	Email Address, Phone number,
Account data	Date of birth, Place of birth, nationality, gender, bank account details, social security number
Performance data	Usage time of applications, order details
Geolocation data	GPS data
Technical data	Device data

Contract details Contract type, work permit, drivers licence (for car riders), registration number and vehicle owner (if other than the rider themselves)

For what purposes do we process personal data?

We only collect your personal data if this is necessary and the purpose is legal and the processing is proportionate. Below we would like to give you more information for the purposes and legal basis:

Purpose	Why do we process data for this purpose?
Recruiting	<p>As part of the application process, we collect, process and store your personal data on the basis of the data you have made available to us. The purpose of the processing is to make a decision regarding the hiring or refusal of an applicant.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none">• Identification data• Contact data• Account data• Data for riders and car riders <p>Legal basis:</p> <ul style="list-style-type: none">• Initiation of contract, Art. 6 para. 1 b) GDPR
Advertising and marketing	<p>Online marketing</p> <p>Our hiring process is based to a large extent on finding potential riders. In order to reach the right candidates, we run marketing campaigns. Therefore, we would like to present to you our processes as transparently as possible. The following online marketing processing activities we pursue include targeting and retargeting:</p> <p>1) Targeting</p> <p>In principle, targeting means the switching and fading in of advertising banners on websites that are tailored to specific target groups. The aim is to display the most attractive banners as individually as possible for the user and potential riders. Firstly, we define a target group and secondly, we commission our service providers to show our advertising to the defined target group. We do not process any personal data, as these are initially made anonymous. We segment different target groups and place different ads on different portals for optimized targeting.</p>

	<p>2) Retargeting</p> <p>As soon as you have visited our website for obtaining further information on our rider program, we store this information in cookies. If you continue to surf other websites, our advertising partners will remind you on our behalf that you have not yet submitted an application. We don't want you to miss out on our amazing rider program.</p> <p>You can disable retargeting by installing appropriate add-ons for your browser. Furthermore, you can and should also regularly delete the cookies stored in the browser you are using.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Contact data <p>Legal basis: Art. 6 para. 1 (f) GDPR, legitimate interest. Our legitimate interest is the purpose described above.</p>
Contract	<p>Conclusion of an employment contract</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Account data ● Contact data ● Data for car riders <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR
Onboarding	<p>Preparation of the first working day, training of new employed riders and delivery partners.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Account data <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR
Accounts	<p>Creation of required accounts for the applications used</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Account data

	<p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Working time recording	<p>Recording of work performed by the employee and delivery partner</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Start and end date of shift, breaks, legitimate absence <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Presence monitoring	<p>Assessment of the reliability of drivers in fulfilling their contractual obligations. Use of location data in case of irregularities during the shift. Monitoring of compliance with rest times.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Account data • Working hours • Rest times <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Customer communication	<p>Communication with customers about the status of the order or delivery</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact details • Location data • Content of communication • Picture (if available) <p>Legal basis:</p> <ul style="list-style-type: none"> • Legitimate Interest, Art. 6 para. 1 f) GDPR • Consent, Art. 6 para. 1 a) GDPR for picture
Photos and videos	<p>Taking and publishing photos and videos of employees</p> <p>Categories of personal data:</p>

	<ul style="list-style-type: none"> ● Identification data ● Picture/Video <p>Legal basis:</p> <ul style="list-style-type: none"> ● Consent, Art. 6 para 1 a) GDPR
Work permit	<p>Review of existing employee contracts with regard to the validity of work permits</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact details ● Contract details <p>Legal basis:</p> <ul style="list-style-type: none"> ● Legal obligation, Art. 6 para 1 a c) GDPR
Personnel administration	<p>We collect, process and store your personal data for the processing and creation of legally required documents and proofs as well as for the remuneration of our employees. We may also process your personal data for the purpose of complying to laws and regulations that is required for our operations (including but not limited to vehicles and traffic safety)</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact data ● Account data ● Data for car riders <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR ● Legal obligation, Art. 6 para. 1 c) GDPR
Internal communication	<p>Different tools are used for communication between the employer and the employees (in this case Rider) and in applicable cases our delivery partners. The purpose of the processing is the communication of necessary information.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact data

	<p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR • Legitimate interest, Art. 6 para. 1 f) GDPR for newsletter
Delivery	<p>To ensure a prompt delivery of the products ordered by our customers, the coordination data of our riders is collected and the order is assigned to those riders who are in an optimal region.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data • Geolocation data • Technical data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR • Legitimate interest, Art. 6 para. 1 f) GDPR
Delivery Estimation	<p>In order to be able to inform customers of the expected delivery time, average speed data is processed in anonymous form.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Geolocation data (anonymized) <p>Legal basis:</p> <ul style="list-style-type: none"> • Legitimate interest, Art. 6 para. 1 f) GDPR
Work disciplinary measures	<p>Issuing a warning notice with breach of contract</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Personnel file <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
Wage and salary payments	<p>Preparation and payment of wage and salary statement to employees, remuneration to delivery partners.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data

	<ul style="list-style-type: none"> • Bank account information <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR
<p>Rider equipment</p>	<p>Our employees receive rider equipment from us. This serves the uniform appearance of our riders as well as the protection of our employees. We manage and monitor the equipment provided to ensure that the necessary equipment is always available.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR • Legal obligation, Art. 6 para. 1 c) GDPR
<p>Shift planning and time recording</p>	<p>We collect, process and store personal data of our riders for the planning of deployments and the actual exercise of deliveries. The purpose of the processing is to collect and monitor the hours worked and to create the necessary work records.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> • Identification data • Contact data • Account data • Performance data • Geolocation data <p>Legal basis:</p> <ul style="list-style-type: none"> • Performance of contract, Art. 6 para. 1 b) GDPR • Legitimate interest, Art. 6 para. 1 f) GDPR
<p>Performance evaluation</p>	<p>Evaluation of driver performance based on the quality (restaurant and customer complaints), quantity of orders delivered. It also includes reliability before, during and after the shift. This also includes, but is not limited to, the punctual start of the shift, proper login and acceptance of orders during the shift until the end of the shift. Also the proper execution of the order.</p> <p>Categories of personal data:</p>

	<ul style="list-style-type: none"> ● Identification data ● Contact data ● Performance data ● Geolocation data ● Technical data <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR
Termination	<p>Ordinary and extraordinary terminations of contracts with employees or delivery partners.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact data <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR
Off-boarding	<p>Deactivation of existing accounts; return of received clothing and equipment.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact data <p>Legal basis:</p> <ul style="list-style-type: none"> ● Performance of contract, Art. 6 para. 1 b) GDPR
Archiving	<p>Archiving of documents subject to retention for tax purposes.</p> <p>Categories of personal data:</p> <ul style="list-style-type: none"> ● Identification data ● Contact data ● Date of birth ● Tax information ● Working times <p>Legal basis:</p> <ul style="list-style-type: none"> ● Legal obligation, Art. 6 para. 1 c) GDPR

How long do we store personal data?

We generally delete your data after the purpose has been fulfilled. The exact deletion rules are defined in our regional deletion concepts. Different deletion rules apply depending on the purpose of the processing. Within our deletion concepts we have defined various data classes and assigned rule deletion periods to them. When the retention period is met, the stored data will be deleted accordingly.

Under certain circumstances, any requests for deletion may be opposed by legal retention periods, which prevent us from deleting the stored data for a fixed minimum period of time. In order to comply with these legal requirements, we block the relevant data after the purpose has been fulfilled and thereby guarantee data completeness and data integrity.

With which data processors and why do we share personal data?

We never give your data to unauthorized third parties. However, as part of our work we obtain the services of selected service providers and give them limited and strictly monitored access to some of our data. However, before we forward personal data to these data processors for processing on our behalf, each individual company undergoes an audit. All data recipients must meet the legal data protection requirements and prove their data protection level with appropriate proofs.

In the following we would like to inform you in a transparent and understandable way about all our data recipients with the respective reasons:

Data recipient	Reason
External service provider	They support our business activities by providing us with IT solutions and infrastructure or by ensuring the security of our business operations, for example by identifying and rectifying faults. Furthermore, personal data may also be disclosed to external tax consultants, lawyers or auditors if they provide services for which they have been commissioned.

Members of the Delivery Hero SE Group Within a group it is sometimes necessary to use resources effectively. In this context, we support each other within our Group in optimizing our processes. In addition, we provide joint content and services. This includes, for example, the technical support of systems. This is a joint controllership within the meaning of Art. 26 GDPR. The employer is fully responsible for fulfilling the data protection requirements together with Delivery Hero SE. Within the framework of joint regulations, both the employer and Delivery Hero SE have agreed that both will guarantee their rights equally. You can therefore address any requests both to the local entity that has engaged you as a rider, and to Delivery Hero SE, Oranienburger Straße 70, 10117 Berlin. You can reach the data protection officer at dpo@deliveryhero.com.

Prosecuting authorities and legal proceedings Unfortunately, it can happen that a few of our riders and service providers do not behave fairly and want to harm us. In these cases we are not only obliged to hand over personal data due to legal obligations, it is of course also in our interest to prevent damage and to enforce our claims and to reject unjustified claims.

Data processing outside the EU and EEA

We process your data mainly within the European Union (EU) and the European Economic Area (EEA). However, some of our service providers mentioned above are based outside the EU and the EEA. The GDPR has high requirements for the transfer of personal data to third countries. All our data receivers have to measure up to these requirements. Before we transfer your data to a service provider in third countries, every service provider is first assessed with regard to its data protection level. Only if they can demonstrate an adequate level of data protection will they be shortlisted for service providers.

Regardless of whether our service providers are located within the EU/EEA or in third countries, each service provider must sign a data processing agreement with us. Service providers outside the EU/EEA must meet additional requirements. According to Art. 44 ff. GDPR personal data may be transferred to service providers that meet at least one of the following requirements:

- a. The EU Commission has decided that the third country ensures an adequate level of protection (e.g. Israel and Canada).
- b. Standard data protection clauses have been accepted. Contractual clauses which cannot be modified by the contracting parties and in which they undertake to ensure an adequate level of data protection are recognized by the GDPR as a suitable transfer mechanism.

c. Further appropriate safeguards pursuant to Art. 46 GDPR have been implemented. The GDPR also permits data transfers in other situations, e.g. where a recipient has accepted the terms of binding corporate rules or approved certification mechanisms, or where a data subject has granted their consent. We will only transfer your data to service providers who meet at least one of these requirements. If we transfer data to third countries, these are mainly companies based in the USA or Israel.

Cookies:

In order to make the visit of our website attractive and to enable the use of certain functions, we use so-called cookies on various pages. These are small text files that are stored on your device. Some of the cookies we use are deleted after the end of the browser session, i.e. after closing your browser (so-called session cookies). Other cookies remain on your device and allow us or our affiliate to recognize your browser on your next visit (persistent cookies). You can set your browser so that you are informed about the setting of cookies and individually decide on their acceptance or exclude the acceptance of cookies for specific cases or in general. Failure to accept cookies may limit the functionality of our website/app.

You can install additional add-ons in your browser that block unnecessary cookies. By doing so, you will not see any interest-based advertisements.

Categories of personal data:

Limited device information such as IP address, device ID, MAC address, operating system, device type, Apple Advertiser ID (IDFA) or Android Ad ID (AAID)

Legal basis:

If processing takes place with your consent, the legal basis is Art. 6 Para. 1 (a) GDPR, namely your consent. Otherwise, the processing is based on our legitimate interest pursuant to Art. 6 para. 1 (f) GDPR. Our legitimate interest lies in the aforementioned purpose.

You can find our cookie policy with all the cookies we use in our Cookies and Web-Tracking Policy.

What are your rights as data subjects and how can they be asserted?

You have the right to receive explicit information from us about the personal data we have stored about you, free of charge.

In addition, you have the following rights:

Right to access	You have the right to be informed which data we store about you and how we process this data.
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Right to rectification	If you notice that stored data is incorrect, you can always ask us to correct it.
Right to erasure	You can ask us at any time to delete the data we have stored about you.
Right to restriction of processing	If you do not wish to delete your data, but do not want us to process it further, you can ask us to restrict the processing of your personal data. In this case, we will archive your data and only reintegrate it into our operative systems if you so wish. However, during this time you will not be able to use our services, otherwise we will process your data again.
Right to data portability	You can ask us to transmit the data stored about you in a machine-readable format to you or to another responsible person. In this context, we will make the data available to you in JSON format.
Right to object to the processing of your data	<p>You can revoke your consent at any time or object to the further processing of your data. This also includes objecting to our processing, which we process without your consent but based on our legitimate interest. This applies, for example, to direct marketing. You can object to receiving further newsletters at any time.</p> <p>If you do not agree with one of our processing purposes based on our legitimate interest or wish to object to it, you may object to the processing at any time on grounds relating to his or her particular situation. Please write an email to support@foodora.se. In this case we will review the processing activity again and either stop processing your data for this purpose or explain to you our reasons worth protecting and why we will continue with the processing.</p>
Automated decision making	We also process your personal data in the context of algorithms in order to simplify our processes. Of course, you have the right not to be subject to decisions based solely on automated processing. If you believe that we have denied your access in an unjustified way, you can always contact us at support@foodora.se . In this case, we will examine the case separately and decide on a case-by-case basis.
Right of complaint	If you believe that we have done something wrong with your personal data or your rights, you can complain to the appropriate supervisory authority at any time.

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To exercise your rights, you can contact support@foodora.se at any time.

If you believe that we have done something wrong with your personal data or your rights, you can complain to the appropriate supervisory authority at any time. The supervisory authority responsible for us is:

Integritetsskyddsmyndigheten

Phone number: 08-657 61 0

E-mail address: imy@imy.se

PERSONDATAPOLITIK / PERSONAL DATA POLICY

Dataansvarlig / Data Controller

foodora Denmark ApS, Sommervej 31E, 8210 Aarhus, CVR-nr. 34739757, er ansvarlig for behandlingen af dine personoplysninger.

Hvis du har spørgsmål til vores behandling af dine personoplysninger, er du altid velkommen til at kontakte os.

foodora Denmark ApS, Sommervej 31E, 8210 Aarhus, CVR no 34739757, is responsible for the processing of your personal data.

If you have any questions regarding our processing of your personal data, you are always welcome to contact us.

Hvilke oplysninger behandler vi om dig og hvorfor / Which information do we process about you and why

Vi indsamler og behandler personoplysninger til de formål, der er beskrevet i denne persondatapolitik. For at kunne varetage samarbejdsforholdet, kan vi komme ud for at behandle følgende personoplysninger om dig:

- Almindelige personoplysninger, herunder navn, kontaktoplysninger, adresse, oplysninger om nærmeste pårørende mv.,
- Fortrolige personoplysninger, herunder oplysninger om honorar, bank- og skatteoplysninger mv., og
- CPR-nummer.

Listen er ikke udtømmende. Dette betyder, at vi kan komme ud for at behandle andre personoplysninger om dig.

We collect and process personal data for the purposes described in the present personal data policy. In order to manage the cooperation, we may process the following personal data about you:

- *General personal data, including name, contact information, address, information about next-of-kin, etc.,*
- *Confidential personal data, including information about remuneration, bank and tax information, etc., and*
- *Civil registration number.*

The above list is not exhaustive. This means that we may process other personal data about you.

Hvilket lovgrundlag har vi for at behandle dine personoplysninger / Statutory basis for the processing of your personal data

På baggrund af freelanceraftalen behandler vi primært dine personoplysninger under henvisning til persondataforordningens art. 6, stk. 1, litra b og f, persondataforordningens art. 9 og databeskyttelseslovens § 11.

On the basis of the freelancer agreement we will primarily process your personal data with reference to Article 6 (1) letter b and f of the GDPR, Article 9 of the GDPR and section 11 of the Danish Data Protection Act.

Hvem videregiver vi dine oplysninger til / To whom do we disclose your information

Vi videregiver udelukkende dine personoplysninger, når det er absolut nødvendigt som følge af driften af virksomheden, for at kunne varetage samarbejdsforholdet, eller hvis det følger af en retlig forpligtelse, der påhviler os som dataansvarlige.

Når det er nødvendigt at videregive dine oplysninger, har vi en høj standard for behandling af personoplysninger, og vi gør en stor indsats for at sikre os, at alle, som vi videregiver dine oplysninger til, lever op til den gældende persondatalovgivning.

Vi kan komme ud for at videregive dine personoplysninger til følgende overordnede kategorier af leverandører, samarbejdspartnere, offentlige myndigheder og databehandlere:

- Internt forbundne selskaber
- Drifts- og softwareleverandører samt andre databehandlere, herunder fx lønbureau
- Revisor, advokat og bankforbindelser
- Offentlige myndigheder, herunder fx SKAT
- Kunder, leverandører og samarbejdspartnere

Listen er ikke udtømmende. Dette betyder, at vi kan komme ud for at videregive dine personoplysninger til andre.

We will only disclose your personal data when it is absolutely necessary because of the operations of the business, in order to handle the cooperation, or if we are obliged to do so by law in our capacity of data controller.

When it is necessary to disclose your information, we have a high standard for the processing of personal data, and we make an effort to ensure that everybody to whom we disclose your data observe the current personal data legislation.

We may have to disclose your personal data to the following general categories of suppliers, cooperation partners, public authorities and data processors:

- *Affiliated companies*
- *Operation and software suppliers and other data processors, including for example payroll agency*
- *Auditor, attorney and banks*
- *Public authorities, including for example SKAT (the taxation authority)*
- *Customers, suppliers and cooperation partners*

The list is not exhaustive. This means that we may have to disclose your personal data to others.

Hvornår sletter vi dine personoplysninger / *When do we erase your personal data*

Vi opbevarer dine personoplysninger, så længe det er nødvendigt i forhold til de oplyste formål. Personoplysninger, som ikke længere er nødvendige i forhold til de oplyste formål, vil blive slettet eller anonymiseret.

Efter samarbejdets ophør er de primære formål med behandlingen af dine personoplysninger, at vi skal overholde vores forpligtelser efter bogføringsloven og den skatteretlige lovgivning, og at vi skal have mulighed for at forsvare os mod eventuelle retskrav, indtil der indtræder forældelse.

Personoplysningerne bliver som udgangspunkt slettet 5 år efter samarbejdsforholdets ophør. Personoplysninger som fremgår af bogføringsmateriale mv. bliver som udgangspunkt slettet 5 år efter de er indsamlet.

Personoplysninger som fremgår af indgåede kundekontrakter, relevant korrespondance mv., bliver som udgangspunkt slettet samtidig med kontrakten og dertilhørende relevant materiale/korrespondance.

We will store your personal data as long as it is necessary in relation to the purposes stated. Personal data which is no longer necessary in relation to the purposes stated will be erased or made anonymous.

After termination of the cooperation, the primary purposes of the processing of your personal data are that we must fulfil our obligations according to the Book-keeping Act and the Taxation Acts and be able to defend ourselves against possible legal claims before time-barring.

In principle, the personal data will be erased five years after termination of the cooperation. Personal data which appears from book-keeping material, etc., will in principle be erased five years after collection.

Personal data appearing from customer contracts entered into, relevant correspondence, etc., will in principle be erased at the same time as the contract and related relevant material/correspondence.

Sikkerhedsforanstaltninger / Security measures

Vi prioriterer persondatasikkerhed meget højt og har derfor stor fokus på, at vi behandler dine personoplysninger i henhold til gældende persondatalovgivning.

For at beskytte dine personoplysninger bedst muligt vurderer vi løbende de risici der kan være forbundet med vores behandling af dine personoplysninger. Vi er især opmærksomme på at beskytte dine personoplysninger mod diskrimination, identitetstyveri, økonomisk tab, tab af omdømme og fortrolighed.

I tilfælde af sikkerhedsbrud der indebærer en høj risiko for dine rettigheder, vil vi underrette dig om sikkerhedsbruddet, så hurtigt som det efter omstændighederne er muligt.

Adgangen til dine personoplysninger er såvel fysisk som elektronisk begrænset, så det udelukkende er de personer, som har brug for at have adgang til dine personoplysninger, som har adgang til oplysningerne.

We give very high priority to personal data security and therefore focus on processing your personal data according to the current personal data legislation.

In order to protect your personal data as much as possible, we are continually assessing the risks which may be involved in our processing of your personal data. We are in particular aware of protecting your personal data against discrimination, identity theft, financial loss, loss of reputation, and confidentiality.

In the event of breach of security involving a high degree of risk for your rights, we will inform you about the breach of security as soon as possible according to the circumstances.

*Access to your personal data is restricted physically as well as electronically, so that only individuals who need to have access to your personal data will have access to the information. **Dine rettigheder / Your rights***

Når vi behandler dine personoplysninger, har du en række rettigheder overfor os.

Ret til at se oplysninger (indsigtsret) og ret til berigtigelse (rettelse)

Du har ret til at få indsigt i de personoplysninger, vi behandler om dig. Du har også ret til at få urigtige personoplysninger rettet.

Ret til sletning

I særlige tilfælde har du ret til at få slettet dine personoplysninger, inden tidspunktet for vores almindelige generelle sletning indtræffer.

Ret til begrænsning af behandling

Du har i visse tilfælde ret til at få behandlingen af dine personoplysninger begrænset til opbevaring.

Ret til indsigelse

Du har i visse tilfælde ret til at gøre indsigelse mod vores behandling af dine personoplysninger.

Ret til at få transmitteret personoplysninger (dataportabilitet)

Du har i visse tilfælde ret til at modtage dine personoplysninger i et struktureret, almindeligt anvendt og maskinlæsbart format samt at få overført disse personoplysninger fra én dataansvarlig til en anden uden hindring.

Du kan læse mere om dine rettigheder i Datatilsynets vejledning på www.datatilsynet.dk. *When*

we process your personal data, you have a number of rights in relation to us.

Right to access to data (right of access) and right to correct (rectification)

You are entitled to access to the personal data we process about you. You are also entitled to have incorrect personal rectified.

Right to erasure

In special cases you are entitled to erasure of your personal data before the time when our general erasure occurs.

Right to restriction of processing

In specific cases you are entitled to restrict the processing of your personal data to storing.

Right to object

In specific cases you are entitled to object to our processing of your personal data.

Right to transmission of personal data (data portability)

In specific cases you are entitled to receive your personal information in a structured, commonly used and machine-readable format and to transmit such personal data from one data controller to another without hindrance.

You can read more about your rights in the instructions from the Danish Data Protection Agency on www.datatilsynet.dk.

Klagemuligheder / Complaints

Du har ret til at indgive en klage til Datatilsynet, hvis du er utilfreds med den måde, vi behandler dine personoplysninger på. Du finder Datatilsynets kontaktoplysninger og klagevejledning på www.datatilsynet.dk.

You are entitled to complain to the Danish Data Protection Agency if you are dissatisfied with the way in which we process your personal data. You will find the contact information of the Data Protection Agency and instructions on how to complain on www.datatilsynet.dk.

Forbehold for ændringer af denne persondatapolitik / Reservations regarding changes to the present personal data policy

Vi forbeholder os retten til at ændre denne persondatapolitik.

We reserve the right to change the present personal data policy.

Norway

1. Dataansvarlig

1.1. Hvem er ansvarlig for dine data?

Innehaver og ansvarlig for dine data, heretter adressert som "vi", "oss" eller "foodora", er:

foodora Norway As

Waldemar Thranes Gate 98, 0175 Oslo.

Org. 996 691 349

1.2. Kontakt

Spørsmål vedrørende behandling av dine data kan rettes til foodora per e-post til adressen riders@foodora.no.

2. Databehandling

2.1. Hvilke opplysninger behandler vi og hvorfor?

Vi samler og behandler de data som er nødvendige for å opprettholde et fungerende samarbeid. Seksjon 2.2 inneholder en uttømmende liste over hvilke data vi innhenter.

2.2. Personlig data

1. Identifikasjon
 - a. Navn
 - b. Etternavn
 - c. Adresse
2. Kontaktinformasjon
 - a. E-postadresse
 - b. Telefonnummer
3. Sensitive opplysninger
 - a. Fødselsdato
 - b. Fødselssted
 - c. Nasjonalitet
 - d. Kjønn
 - e. Informasjon om bankkonto
 - f. Personnummer
 - g. Førerkort
4. Ytelsesdata
 - a. Ordredetaljer
 - b. Data registrert gjennom bruk av appen
5. Plassering
 - a. GNSS/GPS-data
6. Teknisk data
 - a. Opplysninger fra mobilenhet
7. Opplysninger om arbeidskontrakt
 - a. Oppholdstillatelse
 - b. Type kontrakt

2.3. Formål

Vi henter kun inn de data som er nødvendige for drift av virksomheten.

Sensitive opplysninger (ref. kapittel 2.2.3.) hentes kun ut ved endringer av registrert informasjon, utbetaling av lønn eller ved forespørsel fra brukeren.

For operasjonelle formål benyttes all data oppført i kapittel 2.2 med unntak av 2.2.1.c) 2.2.3 og 2.2.7.b) for å sikre daglig drift.

2.4. Hvem deler vi dine data med?

Alle sensitive data nevnt i kp2.2.3 er forbeholdt intern prosessering. Unntak fra dette skjer utelukkende dersom det er absolutt nødvendig for driften, eller vi er rettslig forpliktet til å dele disse som databehandlere. Sensitiv data deles kun med andre avdelinger og tredjeparter ifm utbetaling av lønn/fakturering. Personlig informasjon blir delt på tvers av operasjonell og administrativ avdeling ved behov. Vi deler aldri personlige data med uautoriserte tredjeparter, men tillater begrenset tilgang på enkel personlig informasjon, som fornavn, til bruk for kommunikasjon med forbrukere av tjenesten.

2.5. Hvor lenge oppbevarer vi dine opplysninger?

Vi vil lagre dine personopplysninger så lenge det er nødvendig i forhold til de angitte formålene. Personlig data som ikke lenger er nødvendige i forhold til de angitte formålene vil bli slettet eller anonymisert. Etter avslutning av samarbeidet er de primære formålene med behandlingen av dine personopplysninger at vi skal oppfylle våre forpliktelser etter Personopplysningsloven for å møte eventuelle rettskrav før oppsatt frist. Personopplysningene dine vil i prinsippet bli slettet fem år etter avsluttet kontrakt.

3. Sikkerhet

3.1. Tiltak

Vi setter sikkerhet til personvern svært høyt og fokuserer derfor på å behandle dine data i henhold til Personopplysningsloven.

For å beskytte dine personopplysninger best mulig, vurderer vi kontinuerlig risikoen som er involvert i prosessering av slike data. Ved brudd på sikkerheten som innebærer risiko for dine rettigheter kan bli krenket, vil vi informere deg om dette snarest mulig.

Tilgang til dine personopplysninger er begrenset fysisk så vel som elektronisk, slik at kun personell som trenger å ha tilgang til dine personopplysninger vil ha dette.

3.2. Rettigheter

Når vi behandler dine data, har du følgende rettigheter:

- Rett til innsyn
 - Du har rett til å se all personlig data vi oppbevarer, og retten til å korrigere denne.
- Rett til å slette data
 - I spesielle tilfeller kan du be om å få slettet all personlig data før normal sletting av disse.
- Rett til begrensing av dataprosessering
 - I enkelte tilfeller kan du kreve å begrense hvilke data vi behandler.
- Rett til protest
 - I enkelte tilfeller har du rett til å protestere til hvordan vi behandler dine data.
- Rett til overføring av data - dataportabilitet
 - Du har rett til å be om at dine opplysninger blir overført fra oss til en annen databehandler. Formatet skal være maskinlesbart og overføres uten hindring.

4. Klagerett

Dersom du ikke er fornøyd med hvordan vi håndterer personlige opplysninger, har du mulighet til å klage til Datatilsynet på <https://www.datatilsynet.no/>. Her vil du også finne fremgangsmåte og gyldig bakgrunn for klage.